

Vista Plus® Suite

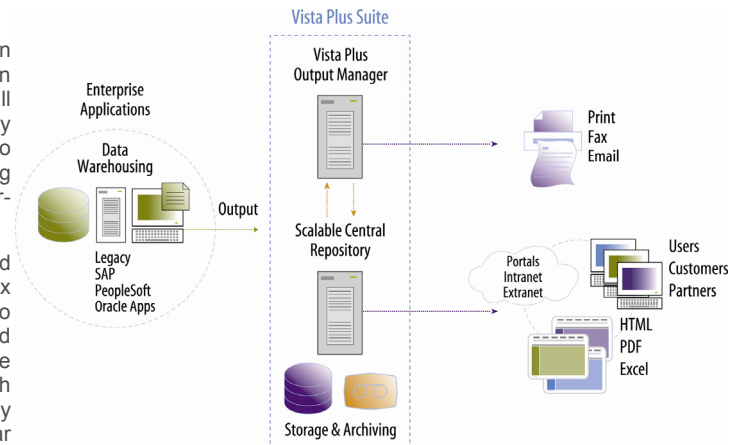
The Vista Plus® Suite is a complete enterprise information management system that archives and delivers electronic documents, reports and print output to corporate and customer-facing portals, intranet or Internet by providing self-service access to users via a Web interface. This information can come from packaged applications like Oracle E-Business Suite, PeopleSoft, SAP, mainframe or legacy applications and be delivered in a variety of formats, including HTML and PDF.

Effectively Distribute Electronic Information Over Any Network

When Vista Plus' central repository captures a report or file, users can easily access the information regardless of the source that generated that report or file (ERP, mainframe, custom in-house data, electronic documents, etc). Once in the system, these documents can be automatically grouped in electronic folders with their related report information and stored in a single repository. In addition, users can automate the capture, storage and delivery of any scanned document.

After accessing the report, users can search multiple indexes based upon columns or text labels, and easily drill down to the precise information they need. The Vista Plus repository also enables multi-dimensional searching capabilities with its report index hyper-linking technology.

Within our Windows and Web-based clients, users can click on an index value and be directly linked to corresponding values in related reports—even if the user is not aware that the other report exists or which system generated it. Users can easily go from a general overview to granular detail or vice versa, then download the information or copy and paste it into a variety of popular desktop applications for further analysis.



The Vista Plus Suite consists of two components, an output manager and scalable central repository. Together they control and deliver all your business output to any user via multiple delivery channels.

Benefits

The Vista Plus Suite provides the following key benefits:

- Combines electronic report management with document print management
- Web-based user-interface requiring no client software
- Cuts the cost of data storage, retrieval, processing and output distribution
- Centrally control and monitor the status of printer devices and jobs across your entire organization
- Reduces the cost associated with manual bursting, bundling and forms report output
- Maximizes ERP investment by offloading database queries, reducing network traffic, ensuring delivery of business-critical ERP reports and cutting system administration costs

Easily Manage Business-critical Printed Output

Vista Plus Output Manager manages your business-critical hard-copy output, enabling you to supervise and monitor your enterprise printing from one central location. Analyst research shows that up to 50 percent of an organization's help desk calls are print-related. Vista Plus Output Manager significantly reduces calls to the help desk, allowing users to manage their own output.

When problems arise, Vista Plus Output Manager automatically alerts administrators to potential problems for proactive resolution before a help desk call is placed. All alerts are forwarded to either a browser-based or network-based GUI console. In addition, alerts can be filtered and passed to application monitors, such as Quest Software's Foglight® and other popular system management solutions. End-users are provided device status information at their desktops so they can print any or all selected pages of any report locally from their PC to any printer they have access to, regardless of whether or not that printer is recognized and configured back to the application. Vista Plus Output Manager ensures timely delivery of printed business documents; generated by your ERP or CRM applications such as invoices, pick lists, purchase orders and reports to their intended destinations. Without Vista Plus Output Manager, critical output can be lost or misplaced — a costly mistake in today's fast-paced environment. Vista Plus Output Manager also monitors printers to confirm availability and provide failover with automatic re-routing of the print request to an available device or cluster of printers. It tracks print requests from submission through to completion, providing immediate notification of bottlenecks, which reduces the amount of time users spend waiting for a resolution.

Self Service Access to Reports and Statements

Since increasing numbers of employees are working remotely, information portals that unite "insiders" and "outsiders" under one virtual roof have become crucial enablers of this new business culture. However, a portal intranet or Internet site is only as good as its content. No matter how much form and function goes into the framework, it is the transfer of information that drives the delivery success. The Vista Plus Suite leverages existing applications to enable easy implementation of employee and customer self-service initiatives like electronic statement presentment with features such as a Web-based user-interface requiring no client software, single sign-on for easy administration and security and immediate notification to relevant parties of newly available reports & documents.

The Vista Plus Suite offers various interfaces to satisfy this self-service. An HTML Web-based and Windows clients enables users and administrators to quickly and securely view, search, download, extract and print reports. Reports can be captured from a legacy mainframe system, a standard or custom application, or a host of popular ERP systems, such as mySAP.com, Oracle E-Business Suite, PeopleSoft, Lawson, and J.D. Edwards. The Vista Plus Suite also offers Vista Plus Forms, which eliminates the expense and hassle of pre-printed forms by replacing them with efficient and effective electronic forms. Now update the look and feel of your application's output without modifying the existing application. The automated process of merging the applications data output with an electronic form makes the process transparent to end-users without any additional training.

Hard-Copy Paper Elimination

If users can access data easily, they will spend less time gathering information and more time analyzing it. With automated document warehousing and indexes, every document created in your enterprise can be centrally managed in the Vista Plus Suite repository, which uses industry-leading relational databases. When users wish to retrieve a report or page of a report, they can search the entire corporate repository using a single query. The Vista Plus Suite provides a report warehouse to offload report generations to an electronic archived system and eliminates storage costs associated with paper-based historical report archives.

Report Mining and Collaboration

The Vista Plus Suite's report mining feature eliminates the arduous task of re-keying data from your reports into another application for required customization by making static reports live useable data. In fact, by using Vista Plus, companies may help eliminate up to 50% of report space and programming resources by deploying a corporate wide reporting structure rather than creating individual reports by business unit, department, account code, employee number, etc. Users can access and analyze data in reports quickly and easily—drill down through summarized data and search for relationships such as user data and global patterns. They can produce sub-reports from the original report for selective print, annotate, hyperlink, bundle, archive and even automatically download to other applications like Microsoft Excel.

Report Archiving

The Vista Plus Suite provides a report warehouse so daily, weekly, monthly and yearly report generations can be stored and accessed through a single interface at any time by the end user, without having to involve IT administrators or recreate the report. The Vista Plus Suite can also move old reports which are no longer required for day-to-day business, to hard disk, optical or tape media for either "off-line" or "near-line" retrieval by the end user, thereby saving resources and preserving the integrity of the data. In addition, the Vista Plus Suite works with third-party storage management solutions to help automate the handling of the backup media.

Automated Report Distribution

In a typical organization, users may wait hours for report information to be printed, separated and manually routed. Or, users may spend countless hours tracking down related reports and analysis from other departments or different systems. These factors can severely affect timely business decisions and productivity, especially for off-site users who often end up receiving reports with outdated information. The Vista Plus Suite expedites the process of splitting (bursting) and combining (bundling) reports into the relevant parts for specific individuals in an organization.

These delivery processes can be scheduled based on the needs of the individual and delivered in the format desired by the individual, whether hard copy or electronic.

Report Security

The Vista Plus Suite eases the security concerns that exist with publishing ERP reports over the network or printing confidential and sensitive information, such as checks. The Vista Plus Suite, with its report, folder and page-level security, enables organizations to run a report and ensure that every user accesses only the pages they have user rights to view, print and distribute. This reduces the number of reports because there is no longer the need to generate custom reports for each user.

High Availability

The Vista Plus Suite offers high availability in a number of ways. First, if your ERP system is down—whether intentionally for backups or maintenance or unintentionally through a failure, users are not able to access their report information. The Vista Plus Suite will offload current or historical reports from your ERP system and store them in the Vista Plus repository. Secondly, The Vista Plus Suite together with Quest's replication solutions can provide an alternate copy of production data for failover in case a Vista Plus server goes down or if maintenance is required. Finally, for print environments, Vista Plus Output Manager offers printer clustering (pooling) and printer failover of your devices to emulate the speed and power of a larger production printer without the risk of printer downtime.

Output Scheduling

Vista Plus provides scheduling of your reports and documents to automate, schedule, and provide better control of your output processes within your environment. With dependencies such as date, time, and frequency, a report or document can be scheduled based on each recipient's needs. Whether the need is immediate, delayed by a specified period (to ensure that all necessary applications have completed before a report is released), weekly, or on a desired date, the Vista Plus Suite can address it accordingly.

Environment Support

Vista Plus

- **Server:** Windows 2000, Sun Solaris; HP-UX; IBM AIX
- **Client:** Windows XP, 2000 and 98
- **Web Server:** Microsoft IIS; Apache
- **Web Browser:** Microsoft Internet Explorer 5.0 or later
- **Web View Application Server:** Tomcat; BEA WebLogic; IBM WebSphere
- **Access Management Server:** Netegrity SiteMinder

Vista Plus Output Manager

- **Server:** Windows 2000, 3000; Sun Solaris; HP-UX; IBM AIX; Red Hat Linux Enterprise
- **Client:** Windows XP, 2000, 3000, 98; Internet Explorer; Netscape; X/Motif

www.opentext.com
info@opentext.com

North America Sales
1-800-499-6544

International Sales
+800-4996-5440

Americas

100 Tri-State International Pkwy
Lincolnshire, IL
USA 60069
Phone: 847-267-9330
Fax: 847-267-9332

Europe

Webster House
22 Wycombe End
Beaconsfield, Buckinghamshire
England HP9 1NB
Phone: +44 1494 679700
Fax: +44 1494 679707

Asia/Pacific

138 Harris Street
Pymont, NSW 2009
Australia
Phone: +61-2-9552-3334
Fax: +61-2-9552-3446